

# Mia Pyron

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## Experience

### **Mia Pyron Designs** (Present)

#### UX Designer

- Developed responsive, user-friendly websites using WordPress and Elementor, tailored to client needs and audiences.
- Created wireframes and mockups in Figma and Procreate, ensuring seamless user experiences and visually appealing layouts.
- Designed custom logos and branding assets with Procreate and Canva, delivering cohesive and professional visual identities for businesses.

### **JPMorgan Chase & Co.** (April 2023 - Present)

#### Product Manager

- Automated client onboarding tool, improving efficiency by 97%: Reduced onboarding time from 3 hours to under 3 minutes using Postman, Excel (VBA), and JavaScript.
- Collaborated with cross-functional teams: Implemented deliverables and new features for Fortune 500 clients, enhancing product capabilities and client satisfaction.
- Trained teams across EMEA and North America on onboarding workflows, guiding them through production-ready client implementations.
- Enhanced user feedback mechanisms: Regularly gathered and analyzed feedback from key stakeholders to prioritize feature development and optimize product performance.
- Led testing efforts for mass onboarding and single-client onboarding UI applications, identifying issues, documenting enhancements, and improving user experience.

### **Accenture** (July 2021 - April 2023)

#### Senior Software Analyst

- Developed payment API integrations: Worked with Java, Springboot, JavaScript, and SQL to create integrations with Alloy, Feedzai, and Visa DPS for a banking client.
- Led first US implementation of Thought Machine on Google Cloud: Trained a team of 50, documenting processes to enable future client implementations and secure new business.
- Migrated data for a large shipping client: Transitioned data and documents to AWS, improving data accessibility and operational efficiency.

### **Brasfield & Gorrie** (May 2019 - August 2020)

#### Junior Full-stack Developer

- Created a mobile app for project managers: Increased safety output scores by 30% by streamlining safety checklists, and ensuring thorough inspections on construction sites.
- Designed a web app for equipment analysis: Developed dashboards using SQL for project equipment data, improving accuracy in project estimations and internal planning.
- Developed internal applications: Utilized C#, JavaScript, HTML, CSS, Angular, Springboot, and SQL to enhance company operations and data management.

## **Additional Experience**

- AI/ML Work: Worked extensively on data annotation platforms, training AI bots to enhance response accuracy and effectiveness, including experience with ChatGPT.

## **Education & Skills**

**BS, Computer Science**, Auburn University, Auburn, AL

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**Design:** Figma, Elementor, Wordpress

**Data Analysis:** SQL, Excel, Tableau, Google Analytics

**Technical Knowledge:** Java, Python, JavaScript, C++, C#

**AI/ML:** ChatGPT, Gemini

**Project Management:** Jira, Confluence, Trello

**Collaboration Tools:** Slack, Zoom, Microsoft Teams

**Product Lifecycle Management:** Agile, Scrum methodologies